### DEPARTMENT OF SOCIAL SERVICES 744 P Street, Sacramento, CA 95814

February 7, 1985

ALL-COUNTY INFORMATION NOTICE I- 11-85

TO: ALL COUNTY WELFARE DIRECTORS

see publications

SUBJECT: Civil Rights Discrimination Investigation Guidelines

REFERENCE: Division 21-203

Enclosed is a handbook which provides guidelines for county welfare departments to use in conducting Civil Rights discrimination investigations. The guidelines are meant to supplement and clarify current State Department of Social Services (SDSS) Manual of Policies and Procedures Section 21-203. As a result of numerous Integrated Review and Improvement Studies, as well as reviews conducted by the SDSS Civil Rights Bureau, it is apparent that there are many inconsistencies in the manner in which counties investigate complaints of discrimination. Consequently, the guidelines were developed and a series of training workshops will be conducted in an effort to attain statewide uniformity and compliance.

Attendance at the workshops will be mandatory for all Civil Rights Coordinators and it is strongly recommended that the county also send one individual from their training or staff development unit, and one or more individuals from their investigations unit, when applicable.

The enclosed schedule has been developed indicating the workshop dates and locations.

If you have any questions, or foresee any scheduling conflicts, please contact your Civil Rights Liaison Analyst at (916) 322-4134.

Sincerely,

ROBERT T. SERTICH Deputy Director

Administration Division

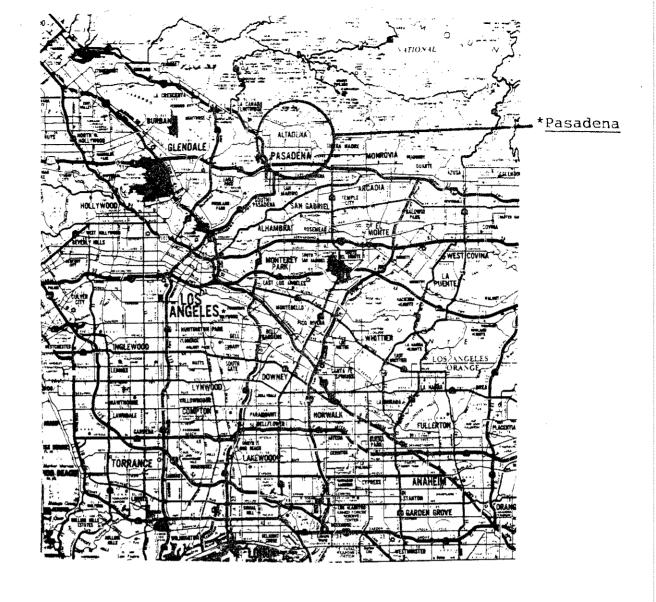
Enclosure

## CIVIL RIGHTS INVESTIGATION WORKSHOPS

March 18, 1985	March 20, 1985	March 22, 1985
(1) SACRAMENTO	(2) REDDING	(3) SAN JOSE
1. Butte 2. Colusa 3. Glenn 4. Lake 5. Mendocino 6. Napa 7. Plumas 8. Sonoma 9. Sutter 10. Yolo 11. Yuba	1. Del Norte 2. Humboldt 3. Lassen 4. Modoc 5. Shasta 6. Siskiyou 7. Tehama 8. Trinity	1. Alameda 2. Contra Costa 3. Marin 4. Monterey 5. San Benito 6. San Francisco 7. San Mateo 8. Santa Clara 9. Santa Cruz 10. Solano
March 25, 1985	March 27, 1985	March 29, 1985
(4) BAKERSFIELD	(5) LOS ANGELES	(6) SACRAMENTO
1. Fresno 2. Inyo 3. Kern 4. Kings 5. Madera 6. Mariposa 7. Merced 8. San Luis Obispo 9. Stanislaus 10. Tulare	<ol> <li>Imperial</li> <li>Los Angeles</li> <li>Orange</li> <li>Riverside</li> <li>San Bernardino</li> <li>San Diego</li> <li>Santa Barbara</li> <li>Ventura</li> </ol>	1. Alpine 2. Amador 3. Calaveras 4. El Dorado 5. Mono 6. Placer 7. Nevada 8. Sacramento 9. San Joaquin 10. Sierra 11. Tuolumne

# CIVIL RIGHTS INVESTIGATION WORKSHOPS

DATE/TIME	LOCATION	CONTACT PERSON
(1) 3/18/85	State Department of Social Services	Mike Fishel
10 AM - 5 PM	744 "P" Street, Room - Executive Dining Room, 2nd Floor Sacramento, CA 95814	(916) 322-4134
(2) 3/20/85	Shasta County Welfare Department	Mary James
10 AM - 5 PM	2460 Hospital Lane Redding, CA	(916) <b>225-</b> 5596
(3) 3/22/85	Santa Clara County Social Services Department	Andy Duran
10 AM - 5 PM	1555 Burger Dr., Auditorium San Jose, CA	(408) 299-3257
(4) 3/25/85	Kern County Welfare Department	Carl Richards
10 AM - 5 PM	1921 - 19th Street Bakersfield, CA	(805) 861-3592
(5) 3/27/85	Los Angeles County Department Public Social Services	Richard Gonzalez
10 AM - 5 PM	955 N. Lake Avenue Pasadena, CA	(818) 572-5593
(6) 3/29/85	State Department of Social Services	Mike Fishel
10 AM - 5 PM	744 "P" Street, Room - Executive Dining Room, 2nd Floor Sacramento, CA 95814	(916) 322-4134



#### EXIT ON LAKE AVE:

Go North to:

Department of Public Social Services

Pasadena District Office

955 No. Lake Ave.

Pasadena, California 91104

(Three story white building on West side of Street)

#### PARKING:

- Handicap parking by front entrance
- Additional parking North side of building

#### MESSAGE PHONE

- (818) 791-6302